

PERFECT DENT FIX

ART OF EXCELLENCE

**MOBILE WORKSHOP & SPRAYBOOTH
HAIL DAMAGE REPAIR EXPERTS
PAINLESS DENT REMOVAL
DISASTER MANAGEMENT**



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Thank you for the opportunity to present Perfect Dent Fix, it is a pleasure to submit our proposal for the Hail Damage Claims Management Service. Our extensive experience in the automotive repair industry, combined with our commitment to quality and customer satisfaction, positions us as an ideal partner for efficiently managing hail damage claims across South Africa.

Brief Overview: Scope of Work

Perfect Dent Fix will manage the end-to-end process of hail damage claims, ensuring swift, efficient and accurate service delivery. We affiliate ourselves with a network of Auto body repairers across South Africa, ensuring that we a good balance between insurer, client and MBR.

MOTOR BODY REPAIRS

Perfect Dent Fix offers a specialized Mobile Spray Booth and Workshop Setup service designed for rapid deployment in response to large-scale vehicle damage events. As part of our global disaster management plan, we establish fully equipped temporary repair facilities on-site—complete with spray booths, tools, and all necessary equipment—enabling us to efficiently manage and repair high volumes of vehicles with minimal downtime. This mobile solution ensures fast, professional, and scalable service anywhere in the world.

DISASTER MANAGEMENT



MOBILE SPRAYBOOTH & WORKSHOP SETUP



Vehicle Diagnostics and fault finding
Chassis straightening
Parts replacement



Non Warranty vehicle repairs:
Non structural repairs
Advanced structural repairs
Major structural repairs



ABOUT

PERFECT DENT FIX

Why Choose Us?

HIGH-QUALITY REPAIRS:

SUPERIOR QUALITY, SKILLED TECHNICIANS, ADVANCED TOOLS, FLAWLESS RESULTS.

HIGH QUANTITY AND VOLUME REPAIRS

LARGE VOLUMES, SWIFT, EFFICIENT, HIGH-QUANTITY, NO COMPROMISE.

GLOBAL NETWORK OF TECHNICIANS

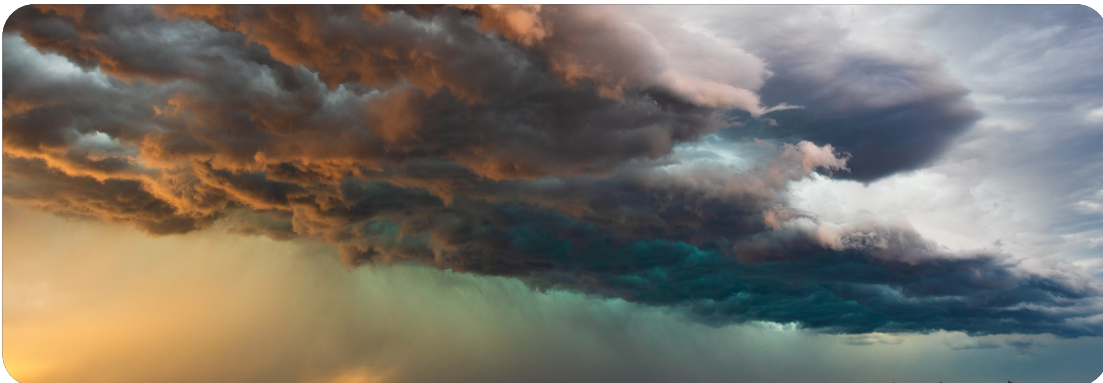
WORLDWIDE REACH, EXPERT TEAMS, TOP-TIER SERVICE, RAPID MOBILIZATION.

OVER 24 YEARS OF EXPERIENCE

REPUTATION FOR EXCELLENCE, RELIABILITY, EXTENSIVE KNOWLEDGE, PROFESSIONALISM.

QUALITY & ACCURATE ASSESSING

RIGOROUS PROCEDURES, ACCURATE, STRINGENT STANDARDS, CUSTOMER SATISFACTION, LONG-LASTING RESULTS. PROFESSIONALISM.



Connected to Major Motor Body Repairers in South Africa:

Comprehensive services, best care, strong partnerships. Experience the unparalleled efficiency and quality of Perfect Dent Fix, where your satisfaction is our priority.



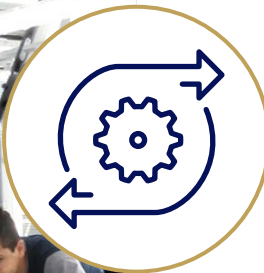
Paintless Dent-removal



Our Focus

When a hailstorm occurs, it can have disastrous effects on dealerships, automobile rental agencies, and car owners. Paintless dent removal (PDR) is a technique that preserves the original paintwork of your car while eliminating small dents from the body without panel bashing or spray painting.

As long as the paint surface is intact, 'PDR' can be used to fix a variety of damages. PDR can be applied on steel and aluminum panels. Paintless dent removal services are provided by Auto Wheels Autobody & Paint using specialized PDR methods and tools.



Services

Paintless Dent Removal (PDR): PERFECT DENT FIX excels in removing dents, dings, creases, and hail damage from all types of vehicles, including cars, SUVs and trucks. Our expert technicians employ specialised tools and techniques to meticulously reshape the metal panels, eliminating the need for traditional paint or bodywork.

SCOPE OF WORK

Initial Assessment

Prompt response to claims –

1

Appointment

The client will appoint Perfect Dent Fix and they will communicate assessment protocol with client

2

Registration

Vehicle gets registered within minutes

3

Assessment

Physical assessment will be done by the assessor and PDR Technician

4

Authorisation

Perfect Dent Fix will send the assessors report, including photos to King Price for authorisation of the claim.

Comprehensive vehicle assessments:

All assessments will be made by a qualified PDR technician (manager with 20+ years experience), and will be completed based on Hail categories.

5

Book in for Repairs

At Perfect Dent Fix, our repair process is streamlined to ensure efficiency and top-quality results. When a vehicle is booked in for repairs, our experienced administration staff promptly schedule and manage the process using Smart Quote. Necessary parts are sourced and ordered swiftly to avoid delays. Our skilled technicians then perform Paintless Dent Removal (PDR) with precision. If additional work is required, we utilise our network of accredited motor body repairers to push to paint, ensuring that every vehicle is restored to its pre-damage condition with meticulous attention to detail.

6

Perfect Dent Fix will set up temporary assessment facilities in the effected area.

7

Detailed reports and timely updates provided on weekly and monthly bases.

EXPERIENCE & EXPERTISE

Demonstrated experience in hail damage claims management. Willie Mans (founder) has **over 25 Years of experience** in the PDR industry.

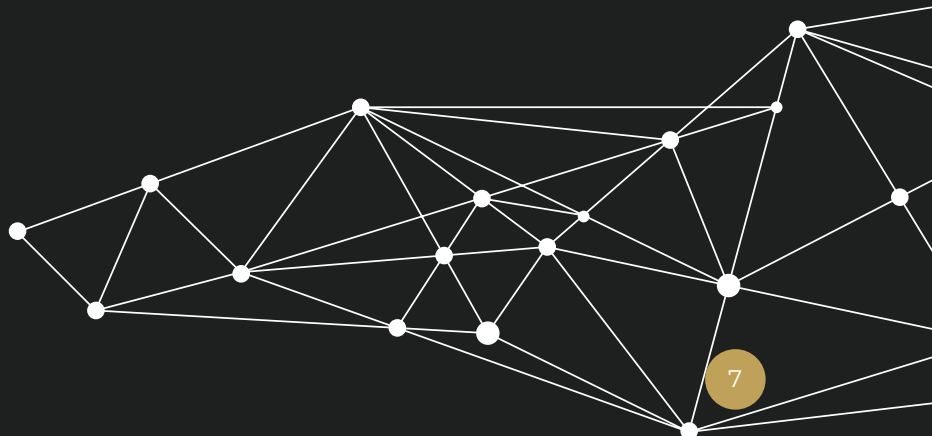
Some of our Clients



Pricing Competitiveness

Based on the severity of the catastrophe the claim pricing may vary, Perfect Dent Fix' in depth knowledge and experience will ensure a cost-effective solutions for our insurer partners.

CONTINUE FOR SOME REFERRALS





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Brent Alberts

Sales Manager

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30 November 2024

To Whom It May Concern,

I am writing to highly recommend the services of Perfect Dent Fix and Willie Mans, who recently performed exceptional work on our fleet of 328 vehicles. Their commitment to quality and efficiency was evident throughout the entire process.

The team at Perfect Dent Fix meticulously repaired each vehicle to meet the manufacturers' specifications, ensuring that all dents and imperfections were flawlessly addressed. Their attention to detail and adherence to high standards were truly impressive.

Moreover, the turnaround time was superb. Despite the large volume of vehicles, Perfect Dent Fix completed the repairs in a remarkably short period, minimizing downtime and allowing us to get the vehicles to showroom condition quickly.

In conclusion, I highly endorse Perfect Dent Fix for their excellent service, professional approach, and outstanding results. We are extremely satisfied with their work and would not hesitate to use their services again in the future.

Sincerely,

Brent Alberts

Sales Manager

Haval JHB South

Autolab Menlyn Pty Ltd

To Whom It May Concern,

24 July 2024

I am pleased to recommend the exceptional services of Perfect Dent Fix based on our recent experience with their team. Throughout our engagement, Perfect Dent Fix demonstrated a strong commitment to both quality and efficiency, delivering outstanding results for our vehicles.

The team at Perfect Dent Fix approached each vehicle repair with meticulous care, ensuring that every dent and imperfection was expertly addressed to meet the manufacturers' specifications. Their attention to detail and adherence to high standards were consistently impressive, resulting in flawless outcomes.

Despite the substantial number of vehicles requiring attention, Perfect Dent Fix managed to complete the repairs swiftly. Their efficient turnaround minimized downtime significantly, allowing us to promptly return the vehicles to showroom condition.

In conclusion, I wholeheartedly endorse Perfect Dent Fix for their excellent service, professional approach, and the exceptional results they consistently deliver. We are thoroughly satisfied with their work and look forward to continuing our relationship with them in the future.

Sincerely,

Frikkie Cornelius

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Perfect Dent Fix is dedicated to providing exceptional service and high-quality repairs. Our collaboration with Smart Quote and Smart Assessing ensures that we can meet and exceed the expectations of The client Insurance. We look forward to the opportunity to partner with you and contribute to your success in managing hail damage claims.

Contact us

PAINTLESS DENT REMOVAL

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